

Particulars

About Your Organisation

1.1 Name of your organization

Metcash Trading Ltd

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
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1.3 Membership number

3-0048-10-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers

Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Australia

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Australia

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

101.08 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

58.35 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

109.16 Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

268.59 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim				
2.6.2	Mass Balance	89.02	33.89		184.56
2.6.3	Segregated	7.06	19.63		42.58
2.6.4	Identity Preserved				
2.6.5	Total volume	96.08	53.52		227.14

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
Australasia 40%
Europe (incl. Russia) --%
North America --%
South America --%
Middle East --%
China --%
India --%
Indonesia 30%
Malaysia 30%
Rest of Asia --%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2011

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2018

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products2021

3.4 In which markets where you operate, do these commitments cover?Australia

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**No

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Metcash communicates with suppliers of its branded products on an annual basis regarding progress towards 100% CSPO from physical supply chains and supports its own brand suppliers through guidance through the process of certification.

Through our key brand website, we promote the education of our consumers on the use of certified sustainable palm oil (<http://www.iga.com.au/sustainability/>).

We are currently reviewing our Approved Supplier Program to ensure that we continue to drive the message to our suppliers around the importance of the use of certified/sustainable palm oil and the commitment our business has made and we will continue to drive this messaging throughout our tendering process.

We will be undertaking Responsible Sourcing training once again with our buyers.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Application of Principles & Criteria for all members sectors**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
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 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
 - None of the above
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7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

We are currently undertaking a comprehensive review of our Responsible Sourcing policies and procedures and will be developing underpinning communications and training. One of the key topics as part of this program is RSPO and our commitment as a business to source CSPO.

7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?

No

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

Yes

Uploaded files:

[M-GHG-Public-Report.pdf](#)

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

[R-GHG-Retailer-Emissions-Report.pdf](#)

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Supplier understanding and take up of CSPO, Metcash continue to work closely with its suppliers to educate and work with suppliers to move to CSPO.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We work with our retailers to help drive undertaking of CSPO and continue to communicate with our communities on CSPO via our IGA website.

3 Other information on palm oil (sustainability reports, policies, other public information)

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